

## Offline File Manager (for Microsoft Windows) 2.1.4 Release Notes

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# About the Offline File Manager (for Microsoft Windows) Client

The **Offline File Manager (for Microsoft Windows)** application allows a StorNext client to perform data movement and metadata operations within the Windows Explorer interface when a relation point is created within the StorNext file system.

**Note:** No license key is required to use the Offline File Manager for Microsoft Windows application.

## What's New

- Added limited support for File System Pooling actions on a StorNext NFS-based mount.
  - The file status icon that displays **online** or **offline**, only displays **online**.
- Added support for File System Pooling actions on a StorNext SMB-based mount.
- Added support for File System Pooling actions on a StorNext file system that is not managed.
- Enhanced user interface elements on the **Action Window (Extended File Attributes)** dialog.

## How To Download the Offline File Manager (for Microsoft Windows) Application

The **Offline File Manager** application for Microsoft Windows clients is packaged separately from StorNext and can be download as a standard Microsoft Windows executable (.exe) file from Quantum myStorNext (<https://mystornext.quantum.com/login>). See [How To Download the Offline File Manager \(for Microsoft Windows\) Application](#).

## Related Product Release Notes

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## Resolved Issues

The following are the recent changes and resolved issues for Offline File Manager (for Microsoft Windows) 2.1.4.

Change Request	Description
SOF-276	Windows OS leads directory handles for SMB shared.

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## Known Issues

The following are the known issues for Offline File Manager (for Microsoft Windows) 2.1.4 as well as associated workarounds, where applicable.

- In StorNext 6.3.0, if you import files from an object store storage and a UUID is not used, then the icon presented is incorrect; the icon appears as an sdisk media type instead of an object store.
- In StorNext 6.3.0, Windows clients might cause a crash if mounting or unmounting fails. This is significant to the Offline File Manager because if you use a **nss\_ctl.xml** file, a client that is blocked via this central control file causes the Windows client to crash.

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## Contacting Quantum

### Contacts

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<https://www.quantum.com/aboutus/contactus/index.aspx>

For further assistance, or for training opportunities, contact the Quantum Customer Support Center:

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